

ICT

COMPANY POLICY

SUBJECT: E-waste Policy
REVISION DATE: 14 March 2023

INTRODUCTION

As a certified B Corp organisation we aim to balance purpose and profit, and consider how every aspect of our business impacts on our workers, customers, suppliers, community, and the environment. This policy relates to how Resonance handles its e-waste.

WHAT IS E-WASTE?

E-waste relates to any electrical and/or electronic items that are powered by a plug or battery, that have reached the end of their usable life. All companies generate levels of e-waste and it is important that all items are disposed of in a responsible way, whether that is recovery, re-use, or recycling of e-waste and its components.

Responsibly disposing of e-waste is important in order to protect the environment and to preserve precious raw materials. Electrical and electronic components should never end up in landfill as they can be highly toxic and can affect drinking water and ecosystems. The manufacture of computers and phones also produces greenhouse gases, which can also be reduced with proper e-waste management. And the average computer hard-drive contains gold, silver and palladium, with world demand for mined metals and minerals almost insatiable.

Please read our commitment on the following pages.

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WHAT E-WASTE DOES RESONANCE NEED TO MANAGE?

- Macbook Computers
- iPhones
- Batteries
- Lighting
- Printers
- TVs & Screens
- White Goods & Small Kitchen Appliances
- Cables

WHAT IS OUR CURRENT E-WASTE PRACTICE?

MacBooks

We repair where this is practicable and re-use across the business where possible. Once a MacBook is at the end of its life, normally when no further support is provided by the manufacturer, we return all MacBooks to Apple for recycling.

iPhones

We return all iPhones to Apple for recycling, but will use them until they irretrievably breakdown or are unsupported by the manufacturer.

Batteries

We dispose of batteries to an approved recycling centre.

Fluorescent Lighting

We dispose of fluorescent lighting to an approved recycling centre.

Printers

We lease most of our printers and return them to our supplier for recycling. Any we do own, are disposed of to an approved recycling centre, but only if incompatible, unsupported or beyond repair.

TVs & Screens

We dispose of TVs and Screens to an approved recycling centre, but only if incompatible, unsupported, or beyond repair.

White Goods & Small Kitchen Appliances

We have modest kitchen facilities at our offices. Any white goods or small kitchen appliances are replaced only if they are beyond repair. We purchase refurbished/second-hand items where appropriate and all items are disposed of at an approved recycling centre.

Cables

Where possible, we will remove a damaged portion and repair/repurpose cables. Where cabling cannot be repaired, we dispose of it at an approved recycling centre.

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OUR COMMITMENTS

- Where appropriate we will always repair, re-use, donate or recycle all our e-waste;
- We will only upgrade when necessary, not just for the sake of upgrading to a newer model. This usually occurs when the item is no longer supported by the manufacturer for security updates or parts replacement;
- We will always use approved recycling facilities and keep ourselves updated as to the latest best practice in all areas of e-waste disposal;
- We provide protective covers for our MacBooks and iPhones in order to prevent damage and ensure they last as long as possible.

QUESTIONS AND FEEDBACK

We work hard to operate our business ethically. If you have questions, feedback or any ideas to share that might help us to do better, please get in touch.

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